



Annual General Meeting  
May 2018

# EXECUTIVE SUMMARY

- Established international operations in 3 regions – Australia, Asia and Europe
- Experienced retail and technology leadership team
- Revenue & usage growth from existing blue chip retail, mall, venue customers and iconic brands
- Sale of Condat Media retires \$3.6M in debt
- JV - rollout of Infinity digital loyalty token creates significant transaction-based revenue capability



# WHO WE ARE

- Listed ASX (IVO)
- Data-driven solutions that help brands, retailers and commerce businesses compete and grow in more profitable ways.
- Offices in Sydney, Singapore and Berlin
- CEO Gary Cohen (successful exit in Healthcare IT iSoft \$400M)
- Chairman Bob McKinnon (ex CIO CBA, Westpac and MD Brookfield Multiplex)



**BOB McKINNON**  
Non-Executive Chairman  
(formerly Westpac, CBA, Lendlease)



**GARY COHEN**  
CEO and Executive Director  
(formerly iSoft, Allco)



**GREG COHEN**  
CFO and Finance Director  
(formerly Ford Credit)



**CLAIRE MULA**  
COO and Executive Director  
(formerly Sprooki, Astro, Fairfax, P&G)

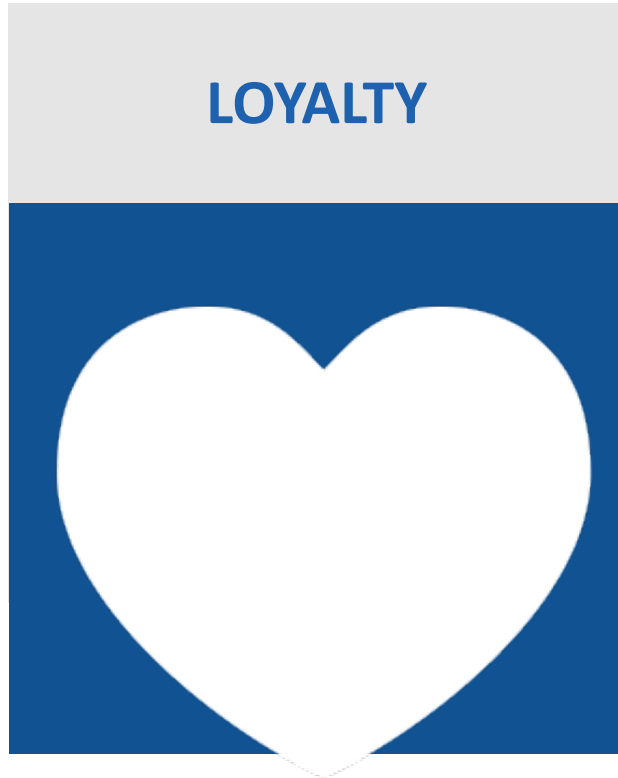
# WHAT WE DO

We use data to drive profitable commerce.

PRICING



LOYALTY



FIELD SERVICE  
MANAGEMENT



# DRIVING COMMERCE WITH DATA

- Own and leverage multiple data sets that drive profitable commerce
- Invigor's IP and capabilities to be rolled out in new geography increasing customer footprint
- Higher revenue opportunities by moving towards transaction-based models





 **Invigor**  
group

**PRODUCTS**



- Competitive pricing and promotional intelligence (online and offline) for Retailers & Brands
- Real-time monitoring across all industries, verticals, categories and geographies
- Specialised in Consumer Electronics and Liquor in Australia - 4 years historical data on 40+ retailers

## CUSTOMERS:





- Collection of data and insights into drivers of customer visits, purchase, profit and lifetime value
- Campaign recommendations and content automation to engage customers, improve shopping experience and increase sales
- Dynamically measure uplift in traffic, sales, loyalty upgrades and improve ROI

## CUSTOMERS:







- Streamline field service operations to reduce costs, save time and increase customer lifetime value

- 2 modules:

**Dispatch** - facilitates planning and monitoring at head office

**Mobile** - on-site order and field force management

## CUSTOMERS:



**GASAG**



**MAHLE**





OPPORTUNITIES

# UPCOMING CONTRACTS



## Major Australian Retailer

Shopper Insights to understand the technical feasibility and value of shopper in-store movement data

## Major Australian Retailer

Loyalty program to increase customer spend, frequency and lifetime value



## Major Australian Association

Predictive pricing and optimisation tool for the larger independent liquor groups and create new revenue streams for independent retailers and deliver major suppliers market trends and analytics

## Major International Brand

Pricing data integration into global business intelligence tools



## Mobility Network Division

Successful pilot undertaken - initially covered 40 field workers and 8 dispatchers with plans to roll out further in Q3 2018

# PARTNERSHIPS & JOINT VENTURES



# DISRUPTIVE LOYALTY PROGRAM FOR HIGHER PROFITABILITY

## GENUINE VALUE:

A currency which increases in value the more popular it becomes, driving deep member engagement.

## DIFFERENTIATION:

A first-of-its-kind program guaranteed to stand out from the noise and generate significant hype and consumer interest.

## PERMISSION MARKETING:

A program which rewards members for their attention from the brands they love and is GDPR compliant.



# THE POWER OF DIGITAL LOYALTY TOKENS

Research\* conducted by [Loyalty Reward & Co](#) in Australia shows that cryptocurrencies are more engaging than loyalty points:

78%

RATING FOR MOTIVATING SPEND AT RETAILERS

VS

59% for their favourite loyalty program

85%

LIKELIHOOD TO RECOMMEND TO FAMILY  
AND FRIENDS

VS

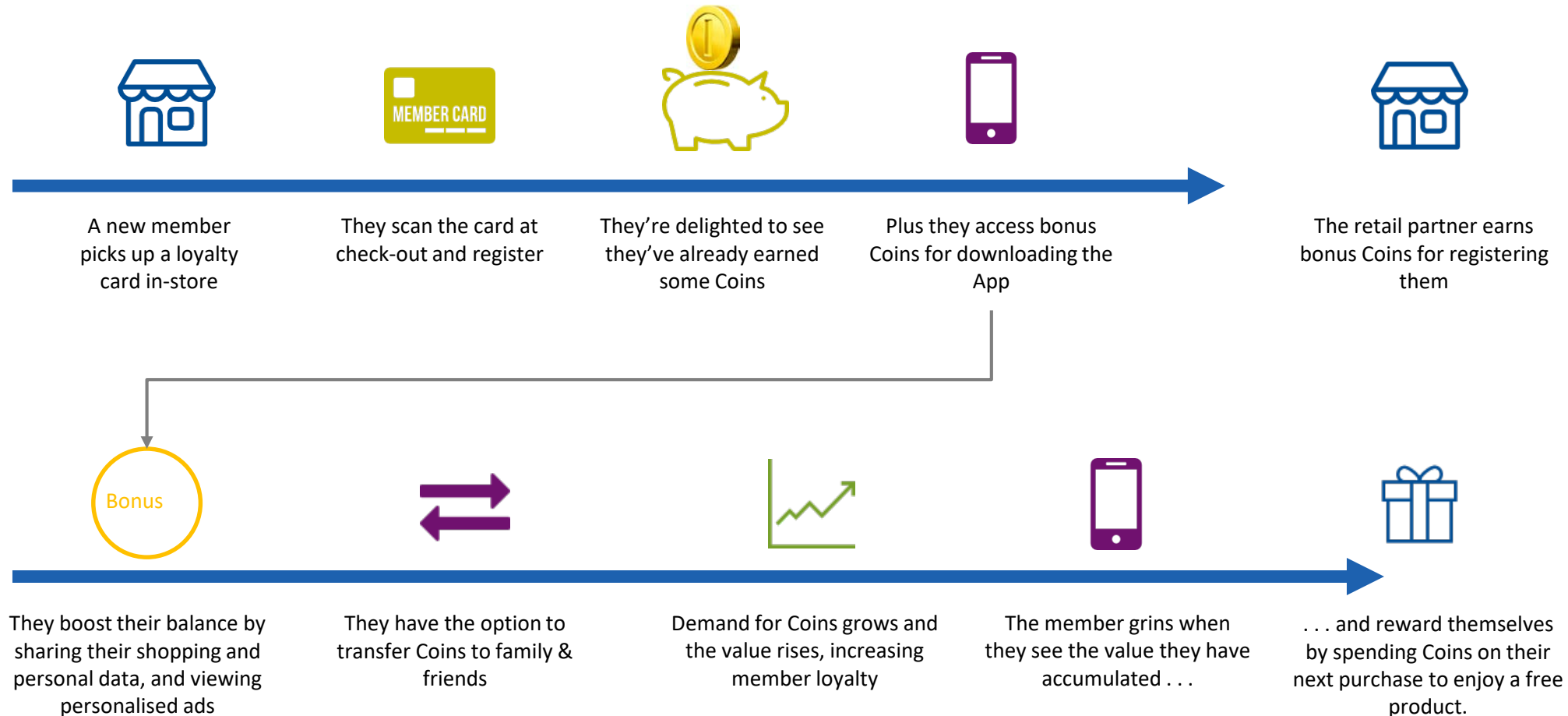
57% for their favourite loyalty program

86%

RATED CRYPTOCURRENCY MORE  
APPEALING THAN LOYALTY POINTS

# HOW DOES THE INFINITY DIGITAL LOYALTY TOKEN WORK?

A blockchain loyalty program which rewards members with a crypto-token for their spend and their attention.



# POSITIVE OUTLOOK

- Significant upcoming contracts in Australia, Asia and Germany as well as strategic partnerships
- Moving sales towards more transaction based model
- Emphasis on strategic opportunities which leverages cost base and provides greater revenue synergies
- Drive to operational cash positive by delivering revenue growth







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